Sophos Installation on Mac

Goldsmiths provides Sophos Endpoint Security antivirus software for both staff and student personal devices. This guide will take you through the process of installing Sophos on your device after having requested the license code and downloading the installer from the Goldsmiths website http://www.gold.ac.uk/it/apps/

1. Once downloaded from the website open the Downloads folder from the dock, and click on sophos_mac.zip which will start the extraction of the zip file

2. Once extracted, a Finder window will open with Sophos Installer. Click on this icon to start the installer
3. Click on Continue

4. Click on Continue
5. **Click** on *Agree* to accept the License Agreement

6. **When prompted to approve Sophos Installer, type in your admin password and click OK**

7. **When the installation completes, click on Close**
8. To activate the Sophos to receive updates, **click** on the Sophos icon on the menu bar and **select** *Open Preferences*...

![Open Preferences](image1)

9. In the Preferences window, **select** the *AutoUpdate* tab and **click** on the lock icon

![Lock icon](image2)
10. You will be prompted to approve making changes, **enter** your Mac’s admin password and **click** **OK**

![](image1.png)

11. In the User Name and Password fields **enter** the details you have received by email when requesting the License code from the Goldsmiths webpage (http://www.gold.ac.uk/it/apps/) and then close the window

![](image2.png)
12. Finally to test that all is working, **click** on the Sophos icon on the menu bar, and **select** Update Now

![Update Now](image)

13. When you see that Sophos AutoUpdate is running without error, your Sophos is activated

![Preparing download](image)

*For more information please visit us at the Goldsmiths Service Desk in the Rutherford Building, visit us online at [www.gold.ac.uk/it/help-desk/](http://www.gold.ac.uk/it/help-desk/) or contact us either via email at helpdesk@gold.ac.uk or call us on +44 (0)20 7919 7555*